Municipality: <u>Town of Hardwick</u> Date Updated: <u>June 8, 2023</u>

Local Emergency Management Plan

1. Overview.

- 1.1. Purpose. This is the Local Emergency Management Plan (LEMP) for MUNICIPALITY. It outlines how the municipal government will coordinate support from an Emergency Operations Center (EOC) and, if necessary, direct actions from an Incident Command Post (ICP). This is not a tactical plan for first response fire, emergency medical service, or law enforcement issues. This base document details general municipal Emergency Management activities, while the enclosures and (optional) annexes provide quick reference materials for specific tasks and incidents.
- 1.2 Planners. The following people are the Emergency Management (EM) stakeholders who wrote and maintain this plan.

Emergency Management (EM) planners

These are the people who wrote and/or maintain this pl	an.
Name	Title
David Upson	Town Manager, Town of Hardwick
Mike Henry	PD Chief / EMD, Town of Hardwick
Tom Fadden	PW Director / Fire Dept. Chief, Hardwick

2.1. Information Sharing.

- 2.1.1. Town officials get information from many sources, including direct communications to include face to face discussions, text, phone and email. In addition, information updates for situations impacting the community can be obtained from TV, radio, news websites, industry email, emergency dispatch activities. The Fire Chief, Road Foreman, and Emergency Management Director are the primary information collectors and coordinate as required. Residents and transients may also call various offices with observations and reports about emergency situations; town staff and the Selectboard should forward those reports to the appropriate official.
- 2.1.2. Responding organizations will not normally alert others to incidents that do not exceed their capabilities. For example, the Fire Chief will not notify the town about every fire; the Road Foreman will not alert the town for every snowstorm.
- 2.2. Incident Sizeup. As an incident develops, the EMD or Incident Commander must validate the accuracy of reports and the severity of the situation to assess the risk to the town and the need for broader coordination.
- 2.3. Early Notification. As an incident develops that might affect the whole town, reports should go to the EMD. The EMD, in turn, will keep the Town Manager and pertinent town personnel, Selectboard Chair, the Road Foreman, and the Fire Chief informed as appropriate.

3. Municipal Emergency Operations Center (EOC) Activation.

- 3.1. General. The EOC should activate when there is an incident that requires significant coordination between responders, municipal officials, and/or residents. This plan routinely uses the term EOC, but in some cases the municipal EOC may also serve as the municipal Incident Command Post (ICP). See Enclosure 2 for facility, organization, and staffing details and specific incident annexes for action plans and municipal command and coordination relationships.
- 3.2. Decision to Activate. The EMD or EMC makes the decision to activate the EOC. These are common reasons to open the EOC and could include;
 - Request from an Incident Commander
 - Request from Road Foreman
 - Directive from the Town Manager
 - Directive from Selectboard

3.3 Municipal Emergency Operations Center (EOC)

		pport, and response across the municipality for			
		are to maintain situational awareness for municipal			
leaders, coordinate resourc	e and information requests, and p	provide public information.			
Who, by position, can	activate the EOC?	Mike H., Tom F., David U.			
	Preferred EOC Positi	ons and Duties			
EOC Director	Supervises and directs all	EOC activities coordinating municipal			
	support and response				
Scott Gagnon	Staffs phones and radio d	ispatch			
(Hardwick PD					
Dispatcher)					
David Upson (Town	David Upson (Town Tracks and answers any Requests for Information (RFI)				
Manager)					
Mike Henry (Police	Mike Henry (Police Tracks and coordinates any Requests for Support (RFS)				
Chief)					
Casey Rowell	Produces and posts public	information and press releases			
(Business Manager)					
	Potential EOC Sta	ff Members			
Name	Notes / Contact Information				
Mike Henry	mhenry@hardwickpolice	<u>com</u> cell 802-522-4050			
Tom Fadden	tom.fadden@hardwickvt.	gov cell 802-673-6150			
David Upson	n david.upson@hardwickvt.gov 802-535-8299				
Casey Rowell	sey Rowell <u>casey.rowell@hardwickvt.gov</u> 802-472-6120				
Scott Gagnon	sgagnon@hardwickpolice	e.com 802-472-5475			
Amanda Fecteau	amanda.fecteau@hardwic	kvt.gov 802-472-6120			

	Primary EOC Location			
Facility / Address:	Hardwick Public Safety Building, 56 High Street, Hardwick, VT			
Phone Numbers:	802-472-5475			
Equipment/Notes:	Dispatch communications options for emergency response such as Fire, Rescue,			
	Police, Public Safety Operations.			
	Internet service. Cell phone signal adequate. Kitchen, Bathrooms, and sleeping			
	space option.			
	Alternate EOC Location			
Facility / Address:	Lamoille County Sheriff's Department, 162 Commonwealth Ave,			
	Hyde Park, VT 05655			
Phone Numbers:	802-888-3502			
Equipment/Notes:	Land line phone system, WIFI internet, radio dispatch.			

3.3.1 Pertinent Contact Information.

		Phone nu	ımbers - indi	cate Mobile,						
			Home, Work	<u> </u>						
		Primar	Alternat	Alternat						
Position	Name	y	e	e	E-mail					
	Local Emergency Management Team									
EMD	Mike Henry	802-472- 5475	Cell 802- 522-4050		mhenry@hardwickpolice.com					
EM Coordinator	David Upson	802-472- 6120	Cell 802- 535-8299		david.upson@hardwickvt.gov					
EM Coordinator	Tom Fadden	802-472- 6029	Cell 802- 673-6150		tom.fadden@hardwickvt.gov					
	Lo		Organization	Contacts						
				tom.fadden@hardwickvt.gov						
Assistant/Deputy Fire Chief	Perley Allen	802-472- 6029	802-472- 5482		perleyallen@gmail.com					
EMS Chief										
Chief of Police	Mike Henry	802-472- 5475	Cell 802- 522-4050		mhenry@hardwickpolice.com					
State Police or County Sheriff	Lamoille County Sheriff Department	802-888- 3502	911							
Local Dispatch Center	Scott Gagnon (Hardwick PD)	802-472- 5475	911		sgagnon@hardwickpolice.com					
Hardwick Emergency Rescue Squad, Inc.	Lindsay O'Steen (President)	301-613- 7210	911		osteenlins@gmail.com					
		Local Publ	lic Works Con	tacts						
Road Foreman	Tom Fadden				tom.fadden@hardwickvt.gov					
Road Commissioner	n/a									
Town Garage	Tom Fadden	802-472- 6029	Cell 802- 673-6150		tom.fadden@hardwickvt.gov					
Drinking Water Utility	Ken LaCasse	802-472- 5939	802-793- 8639		waste.water@hardwickvt.gov					

		Phone numbers - indicate Mobile, Home, Work			
		Primar	Alternat	Alternat	
Position	Name	y	e	e	E-mail
Wastewater	Ken LaCasse	802-472-	802-793-		waste.water@hardwickvt.gov
Utility		5939	8639		
		Municipal G	overnment Co	ontacts	
Town	n/a				
Administrator					
Town Manager	David Upson	802-472-	Cell 802-		david.upson@hardwickvt.gov
G 1 . D 1	E: D : 1	6120	535-8299		eric.remick@hardwickvt.gov
Select Board Chair	Eric Remick	472-8025	Cell 802 917 4484		enc.remick@nardwickvt.gov
Select Board Alt	Elizabeth Dow	4726424	Cell 225-		elizabeth.dow@hardwickvt.gov
Select Board I III	Elizactii Bow	172 0121	270-9097		
Select Board Alt	Shari Cornish	802-472-			shari.cornish@hardwickvt.gov
		7163			
Town Clerk	Alberta Miller	802-472-			alberta.miller@hardwickvt.gov
Т Т	Allegate Miller	5971 802-472-			alberta.miller@hardwickvt.gov
Town Treasurer	Alberta Miller	802-472- 5971			aiberta.iiiiilei@iiaidwickvt.gov
Town Business	Casey Rowell	802-472-			casey.rowell@hardwickvt.gov
Manager		6120			
Town Health	Eric Remick	208472-			eric.remick@hardwickvt.gov
Officer		6120			
Forest Fire	Doug Casavant	802-472-			dcasa58318@aol.com
Warden Animal Control	I amma II ama al	3305 802-472-	802-917-		
Officer	Larry Hamel	5475	2886		
School Contact	Hazen Union	802-472-	2000		
#1	High School	6511			
School Contact	Hardwick	802-472-			
#2	Elementary	5411			
C.1 1 D'. (.' . (School	000 470			
School District Office	Orleans South Supervisory	802-472- 6531			
Office	Union	0331			
Hardwick	Customer	802-472-			
Electric	Service	5201			
Department		000 155			
Hardwick Electric	Outage Response Center	888-472- 5201			
Department	Center	3201			
Dopartment					
		Oth	er Contacts		<u> </u>
Hardwick Area	Heather Davis	802-472-			director@hardwickareafoodpantry.or
Food Pantry	Tioution Davis	5940			g
Hardwick Area	Helen Beattie	802-441-			hardwickneighbors@gmail.com
Neighbor to		3301			
Neighbor		000 770			
Red Cross		800-660-			
		9130			

		Phone numbers - indicate Mobile, Home, Work			
		Primar	Alternat	Alternat	
Position	Name	y	e	e	E-mail
VT211		211	802-652- 4636		
North Country		802-888-			info@ncal.com
Animal League		5065			
Town of Woodbury EMD	Chance Payette	Cell- 371- 8989			cwpayette@comcast.net
Town of Wolcott EMD	Ryan Bjerke co- director Kee Gillen co- director Bernard Earle co-director	802-888- 2746			
Town of Greensboro Fire Chief	Dave Brochu	533-2020			greensboro_fire@yahoo.co m
Town of Walden Fire Chief	Jason Larrabee	563-2140			
		STATE / F	EDERAL Par	tners	
State Emergency		800-347-			
Operations		0488			
Center (SEOC)		000 111			
State HazMat		800-641-			
Vermont		5005 800-464-	802-863-		
Department of Health		4343	7200		
VT DPS Fire Safety – Regional Office	Ben Moffatt – Regional Manager	802-479- 7581	802-786- 0074		Benjamin.Moffatt@vermont.gov
VT ANR Regional Floodplain Manager	Sacha Pealer	802-490- 6162			Sacha.Pealer@vermont.gov
ANR River Management Engineer NE District	Chris Brunelle	802-777- 5328			Chris.brunelle@vermont.gov
Northeast Vermont Development Association – Emergency Management Specialist	Bruce Melendy	802-424- 1420			bmelendy@nvda.net
		Other 1	Local Contact	S	
Hardwick Area Health Center		472-3300			

		Phone numbers - indicate Mobile, Home, Work			
		Primar	Alternat		
Position	Name	\mathbf{y}	e	e	E-mail
Local Sno-Flake Ridge Runners / VAST	Eric Stratton, President	802-279- 1812			e.stratton@rocketmail.com
Caledonia All Terrain Travelers / VASA	Ken Wetherell, President	802-274- 2633			silverpup@yahoo.com

- **4. Emergency Operations**. This plan provides the general operating framework for municipal Emergency Management for events that require some form of municipal Emergency Operations Center (EOC) or Incident Command Post (ICP), not for emergencies that the on-scene Incident Command structure can handle internally. For what to do during specific incidents, see any incident annexes.
- **4.1. Incident Command** and the Emergency Operations Center (EOC). Each incident must have an Incident Commander (IC) in charge of the response. In some cases, the EOC will support the ICs, but in some cases the EOC may also be the municipal ICP.
- 4.2. Maintain Situational Awareness. The following practices will be used to maintain situational awareness at the EOC.

Daily Briefing Considerations. Source: VTWARN Operational Plan available at this link: https://dec.vermont.gov/sites/dec/files/VTWARN/docs/VTWARN Operational Plan FINALDRAFT.pdf

rpose: tructions:	Field Supervisors utilize this list as a starting list of considerations for Daily Staff briefings with mutual aid/assistance responding teams. Complete actions in this checklist.
	NOTES
Provide sch	edule of briefings for daily work assignments.
	eatus report on current conditions, status of systems and repairs, as well as went-specific updates.
	ormation or resources to establish communication between the supervisor g teams and supervisor of your utility.
Provide sys	tem maps and work assignments.
Explain cur	rent field conditions and safety requirements.
Review key methods.	standards your utility uses for pipe repairs, fittings, and distribution
Identify crit	tical equipment that may need to be used to complete the repairs.
Identify loc	ations and purchasing procedures for fuel, supplies, and parts.

Where are contaminated soil(s) to be placed or relocated?

 Worksite Rep 	pair Information		
☐ Review work hours, b	oreaks, and respite facilities av	vailable in the field.	
☐ Review where emerge for injuries.	ency medical attention can be	received and reporting	ng procedures
Instructions: After reviewith requestions box 6, note to you, the 8, track marks.	ewing the appropriate checklist for ested information. Put your response what response time are you open to position they fill and the utility ajor activity you complete according to a position they fill and the utility ajor activity you complete according to the according to the second se	or the task you are compose title in box 4. In boo erating in. In box 7, note from which they come	pleting, complete boxes 1 – 3 x 5, note who you report to. In the personnel that are assigned (if different from yours). In box
Coordination Activity Log	1. Incident Name	2. Date Prepared	3. Time Prepared
4. Unit Name/Designators	5. Unit Leader (Name and Position)		6. Operational Period
7. Personnel Ro	oster Assigned		
8. Activity Log			
Time		Major Activity	
Review work hours, breaks, and respite facilities available in the field. Review where emergency medical attention can be received and reporting procedures for injuries. 4.2.1. Operations Log - Source: VTWARN Operational Plan available at this link: https://dec.vermont.gov/sites/dec/files/VTWARN/docs/VTWARN OperationalPlan FINALDRAFT.pdf Use this form (adapted from ICS 214) to track actions to request mutual aid/assistance. Instructions: After reviewing the appropriate checklist for the task you are completing, complete boxes 1 – 3 with requested information. Put your response title in box 4. In box 5, note who you report to In box 6, note what response time are you operating in. In box 7, note the personnel that are assigned to you, the position they fill and the utility from which they come (if different from yours). In box 8, track major activity you complete according to time of day using 24-hour clock. Put your name and title in box 9, once form is complete. Coordination Activity Log 1. Incident Name 2. Date Prepared 3. Time Prepared 4. Unit Name/Designators 5. Unit Leader (Name and Position) 6. Operational Period 7. Personnel Roster Assigned Response Position Home Utility 8. Activity Log Time Major Activity			
Review work hours, breaks, and respite facilities available in the field. Review where emergency medical attention can be received and reporting procedures for injuries. 4.2.1. Operations Log - Source: VTWARN Operational Plan available at this link: https://dec.vermont.gov/sites/dec/files/VTWARN/docs/VTWARN_OperationalPlan_FINALDRAFT.pdf Use this form (adapted from ICS 214) to track actions to request mutual aid/assistance. Instructions: After reviewing the appropriate checklist for the task you are completing, complete boxes 1 – 3 with requested information. Put your response title hox 4. In box 5, note who you report to. In box 6, note what responses time are you operating in. In box 7, note the personnel that are assigned to you, the position they fill and the utility from which they come (if different from yours). In box 8, track major activity you complete according to time of day using 24-hour clock. Put your name and title in box 9, once form is complete. Coordination Activity Log 1. Incident Name 2. Date Prepared 3. Time Prepared 4. Unit Name/Designators 5. Unit Leader (Name and Position) 6. Operational Period 7. Personnel Roster Assigned Response Position Home Utility Mejor Activity Impe Mejor Activity 9. Prepared by (Name and Position)			
	All Times – Loc	al 24 Hour Clock	

 $\hfill \square$ Provide necessary forms required for documentation.

o Materials/Resources Expensed

o Work Hours/Overtime

4.2.2. Map - tracks events graphically on the large situation map in the EOC (or on a projected PowerPoint slide map, etc). Would plan to use online based map program such as google maps. As back up would use hard copy map of area being impacted with response activities plotted manually.

4.2.3. Information Request Tracker - list of information requests and their status/answers Source: VTWARN Operational Plan available at this link:

https://dec.vermont.gov/sites/dec/files/VTWARN/docs/VTWARN_OperationalPlan_FINALDRAFT.pdf

Date/Time	e					
Request No.	Requesting Entity	Need Summary	Responding Party	ETA	Estimated Deployment Time	Estimated Costs

All Times – Local 24 Hour Clock	

4.2.4. Damage Report - Local Spot Report from your jurisdiction.

Source: VTWARN Operational Plan available at this link:

https://dec.vermont.gov/sites/dec/files/VTWARN/docs/VTWARN OperationalPlan FINALDRAFT.pdf

Contact State Emergency Operations Center (EOC) and provide the information on the Local Spot Report as soon as possible. EOC Phone # 800-347-0488.

Local Spot Report # ____ Date: ______ Time: _____ Town or City: ______ Point of Contact: What telephone number can you be reached at, or how can State EOC best contact you?_____ Who is the Incident Commander? What is the nature of your Disaster? What is the status of your roads? Are all roads passable (one lane or both lanes), specific roads closed (estimated time to reopening)? Are there any injuries or deaths in your community? No Yes. How Many? Do you have any Residential or Business damages? Yes. If so how severe are the damages and how many structures are affected? Do you need to evacuate residents? No Yes Have you opened a shelter? If so, what is the location? No ☐ Yes Do you need assistance? No Yes. What type of assistance?

Any Questions, please call the State EOC at (800) 347-0488

4.3. Coordinate Resource Requests.

Source: VTWARN Operational Plan available at this link:

 $\underline{https://dec.vermont.gov/sites/dec/files/VTWARN/docs/VTWARN_OperationalPlan_FINALDRAFT.pdf}$

Date/Time	9					
Request No.	Requested by:	Need Summary	Entity Handling Response	ETA	Estimated Deployment Time	Estimated Costs

All Times – Local 24 Hour Clock
All Tilles – Local 24 Flour Clock

4.3.2. Resource Request Tracker. For info noted above NIMS Type Resource is to be noted; see table below for Town of Hardwick assets.

National Incident Management System (NIMS) Typed Resources											
Туре	I	II	III	IV	Other	Туре	I	п	Ш	IV	Other
Critical Incident Stress Management Team						Hydraulic Excavator, Large Mass Excavation					
Mobile Communications Center						Hydraulic Excavator, Medium Mass Excavation					
Mobile Communications Unit						Hydraulic Excavator, Compact		1			
All-Terrain Vehicles		2				Road Sweeper					
Marine Vessels						Snow Blower, Loader Mounted					
Snowmobile						Track Dozer					
Public Safety Dive Team						Track Loader					
SWAT/Tactical Team						Trailer, Equipment Tag-Trailer					
Firefighting Brush Patrol Engine						Trailer, Dump					
Fire Engine (Pumper)	1					Trailer, Small Equipment		1			
Firefighting Crew Transport						Truck, On-Road Dump		2	1	2	
Aerial Fire Truck	1					Truck, Plow	2	1	2		
Foam Tender						Truck, Sewer Flusher					
Hand Crew						Truck, Tractor Trailer					
HAZMAT Entry Team						Water Pumps, De-Watering					
Engine Strike Team	1					Water Pumps, Drinking Water Supply - Auxiliary Pump					
Water Tender (Tanker)	1					Water Pumps, Water Distribution					
Fire Boat						Water Pumps, Wastewater					
Aerial Lift - Articulating Boom						Water Truck					
Aerial Lift - Self Propelled, Scissor, Rough Terrain						Wheel Dozer					
Aerial Lift - Telescopic Boom						Wheel Loader Backhoe		1			
Aerial Lift - Truck Mounted						Wheel Loader, Large					
Air Compressor						Wheel Loader, Medium 2					
Concrete Cutter/Multi-Processor for Hydraulic Excavator						Wheel Loader, Small					
Electronic Boards, Arrow						Wheel Loader, Skid Steer					
Electronic Boards, Variable Message Signs						Wheel Loader, Telescopic Handler					
Floodlights						Wood Chipper					
Generator						Wood Tub Grinder					
Grader	2					IF BLANK ABOVE = Not Applicable.	•	•	•		•

Information about the NIMS Typed resources can be found at: https://rtlt.preptoolkit.org

Use municipal resources, mutual			
resources for res	sponse as needed and available	•	
Purchasing agents for emergencies: Tow stipulated in Town Charter, Section 704J. Wou Manager), Casey Rowell (Business Manager), A Fadden (Public Works Director / Fire Chief), A	ld include Shaun Fielder (Town Aaron Cochran (Police Chief), Tom	Reference Town of Hardwick – Purchasing Policy, Adopted May 3, 2018.	
Emergency spending limits:	Emergency spending limits: No limit. See "Emergency Purchases Policy, page 5.		
Businesses with	Standing Municipal Contracts		
Type of Contract	Name	Contact Info	
Emergency Services Dispatch	Lamoille Country Sheriff Dept.	802-888-3502	
Wastewater pumping service	Michaud Septic	802-472-6682	
Water / wastewater service chemical supplier	Allen Engineering	800-649-5952	
Excavation services / sand / gravel supplier	Gravel Construction Co.	802-472-3776	
2-way radio communications	Burlington Communications	802-862-7092	
	er Local Resources		
Type of Resources/Skills	Name	Contact Info	
Electricity Supplier	Hardwick Electric Department	802-472-5201	
Plumbing service for town infrastructure	Wayne Richardson Heating Specialist	802-233-3787	
Ambulance and Rescue Service	Hardwick Emergency Rescue Squad, Inc.	802-472-6343	

State support that is usually at no cost to the municipality:

- Vermont Hazardous Material (HAZMAT) Response Team (VHMRT)
- Vermont Urban Search and Rescue (USAR, VT-TF1)
- Vermont State Police and Special Teams
- Community Emergency Response Teams (CERTs)

- Swiftwater Rescue Teams
- Regional Shelter Support
- State government agency expertise / services
- Federal response agency expertise

State support the municipality will normally eventually have to pay for:

- Supplies and equipment (including sandbags)
- VTrans Equipment and Personnel
- Vermont National Guard Support

The State Emergency Operations Center (SEOC, 800-347-0488) will help coordinate any state support teams or other external resources that local responders may need.

4.3.3. Financial Expenses - documentation for expenses including materials, personnel, and equipment to facilitate funding requests during recovery. See record item sample on page following.

Source: VTWARN Operational Plan available at this link:

https://dec.vermont.gov/sites/dec/files/VTWARN/docs/VTWARN_OperationalPlan_FINALDRAFT.pdf

Documentation

- ☐ Record information in electronic or hard copy means. Track data such as employee hours, materials used, and other pertinent expenses
- ☐ Optimize use of ICS forms

Cost Estimator Worksheet

1. TEAM/PERSON Requested ¹ :	NEL/EQUIPME	NT								
Personnel (insert lines above subtotal as needed)	Position(s)	Reg Salary Hourly Rate	Fringe Benefit Hourly Rate	# of Reg Hours Worke d per Day	Overtime Salary Hourly Rate	Fringe Benefit Overtime Hourly Rate	# of OT Hours Worked per Day ²	# of Days on Missi on	Total Daily Cost	Total Mission Cost
							12		\$0.00	\$0.00
							12		\$0.00	\$0.00
							12		\$0.00	\$0.00
							12		\$0.00	\$0.00
							12		\$0.00	\$0.00
							12		\$0.00	\$0.00
							12		\$0.00	\$0.00
							12		\$0.00	\$0.00
							12		\$0.00	\$0.00
							12		\$0.00	\$0.00
		Γ					Su	btotal:	\$0.00	\$0.00
Equipment	<u>Item</u>	Hourly Rate ³	No. of Hours	<u>Total</u>	Notes:					
(insert lines above subtotal as				\$0.00						
needed)				\$0.00						
				\$0.00						
	1		Subtotal:	\$0.00				ļ		
Commodities/Ma terials	<u>Item</u>	Unit Cost	Quanti ty	<u>Total</u>						
(insert lines above subtotal as				\$0.00						
needed)				\$0.00						

4.4. Provide and Monitor Public Information.

	ency Operations Center (EOC) and Incident Command Posts (ICPs) tion, both by producing accurate, timely reports and by tracking what and help ensure a positive public response.						
VT-Alert message - State: Other VT-Alert managers:	Vermont Emergency Management: 800-347-0488						
Important Local Websites / Social Media channels:	Town website www.hardwickvt.org Hardwick Front Porch Forum Hardwick Police Department Facebook account						
Local Newspaper, Radio, TV:	Hardwick Community TV including local access, www.hctv.us 802-472-6655 Hardwick Gazette, news@hardwickgazette.com, 802- 472-6521 Caledonian Record, news@caledonian-record.com 802 748 8121 News & Citizen, news@newsandcitizen.com, 802-888- 2212 Radio Station - WLVB 802-802 888 4294 Radio Station - WDEV 802 244 7321 TV station - WCAX 802 223 5264 news@wcax.com						
Public Notice locations:	Memorial Hall (Town office location), Hardwick and East Hardwick Post Office, Jeudevine Library.						
Vermont 2-1-1 is a United Ways of Vermont system that provides 24x7x365 information and referral services in cooperation with a large number of state and local government and community - based entities. 2-1-1 collects and maintains a database of local resource information and is available to take calls from the general public to inform and instruct them in relation to emergency events, and to refer them to the appropriate response and recovery resource, if necessary.							
To provide information for 2-1-1 Dial 211 or (802) 652-4636							

4.5. Vulnerable Populations.

4.5. Vulnerable Populations.					
If necessary, the EOC may contact organizations and facilities, below, that serve vulnerable populations to					
identify residents who are at risk based on the emergency. If there are resident	ts at risk or in danger, the EOC				
should monitor their status and if required coordinate support for them until to	heir situation stabilizes.				
Name / Notes	Contact Info				
CARE (Citizen Assistance Registration for Emergencies) (Supporting PSAP)					
Wee Tots Preschool - 49 Winter Street, Hardwick, VT, 802-472-6775					
Care Bear Day Care Center - 132 Main Street, East Hardwick, VT 802 472 2272					
Hardwick Child & Family Development Program - 61 Church Street, 802 472 5496					
Hardwick, VT					
Orleans SW Early Ed - 135 South Main Street, Hardwick, VT 802 472 5411					
Heartbeet Life Sharing	802 472 3285				

Residential Care Facility - 218 Town Farm Road, Hardwick, VT	
Day Care - 490 Wolcott Street, Hardwick, VT, Jennifer Davidson	802-472-3066
Day Care - 83 Holton Hill, Hardwick, VT, Deborah Clifford	802 472 5556
Day Care - 41 Anair Drive, Hardwick, VT, Madeline Lablanc	802 472 5579
Day Care - 185 Terrace Hill Road, Hardwick, VT, Jean Bellavance	802 472 5498
Day Care - 81 Cherry Street, Hardwick, VT, Kara Grant	802 472 5744
Day Care - 44 Lamoille Avenue, Hardwick, VT, Dawn Bailey	802-472-3541
Day Care - 60 Belfry Road, Hardwick, VT, Lisa Delaricheliere	802 472 6207

4.6. Sheltering and Care. The Town will provide information updates to the community providing details for available shelter locations. See section 4.4 for communication options. After a natural or manmade disaster, the American Red Cross (ARC) and Vermont Economic Services Division (ESD) can shelter small numbers of people in hotels/motels. If necessary, the EOC may direct the opening of a daytime warming shelter in the town hall or ask the local shelter manager to open an overnight shelter, and during major emergencies residents may go to the regional shelter in a nearby location when established.

During some emergencies, the EOC will monitor or coordinate support for residents who are displaced due to property or infrastructure damage.

Spontaneous Sheltering

- Determine the approximate number of people who need sheltering
- Call the State EOC / Watch Officer at 800-347-0488 and request support
- Track the status of residents who need shelter until their situation stabilizes

Regional Shelter								
Location / Address:								
Opening Contact:	State EOC, 800-347-0488; American Red Cross, 802-660-9130							
Phone Numbers:								
Primary Local Shelter								
Location / Address:	Hazen Union High School, 126 Hazen Drive, Hardwick, VT							
Facility Contact(s):	Tod Delaricheliere							
Phone Numbers:	Cell (802) 535-6687							
Shelter Manager:	Tod Delaricheliere							
Staff Requirements:								
Services:	Warm/Cool Overnight Food Prep Showers Healthcare							
Notes:	Yes Yes Yes No							
	Capacity: 500 Generator? Yes Pets Allowed? Yes							
Location / Address:	Hardwick Elementary School							
Facility Contact(s):	Larry Eldred							
Phone Numbers:	Home (802) 472-6151 Office (802) 472-2811							
Shelter Manager:	Larry Eldred							
Staff Requirements:								
Services:	Warm/Cool Overnight Food Prep Showers Healthcare							
Notes:	Yes Yes Yes No							

Capacity:	300	Generator? N	Pets Allowed? N

Annexes (Optional, create and letter as needed)				

See the Vermont Emergency Management (VEM) web site at http://vem.vermont.gov for samples and examples of annexes, such as: forms; delegations of authority; debris plans; incident-specific plans, checklists, and matrices; animal disaster references; etc.

- **4.7. Plan Future Operations**. The EOC supports ICs in planning and coordinating future response and recovery operations. As soon as possible, responders should begin collecting supporting documentation that will facilitate reimbursement. At the municipal level, demobilization from response normally means a return to normal work days with additional recovery tasks.
- **4.8. Update Briefings**. Every day the EOC will conduct full update briefings for the staff, Selectboard, and other key leaders. Depending on the emergency this may occur several times a day to set goals for the day, synchronize activities, review the day's events, or as needed. The normal format is as follows.
 - Overview (EOC Director)
 - Current situation (Situational Awareness)
 - Resource issues (Logistics Support)
 - Incident / Operations updates and issues
 - Priorities and general comments (Selectboard)
- **4.9. Night Shifts.** The EOC Director will determine the need for staffing at night and the missions for those on duty.

5. Demobilization.

- **5.1. Decision to Demobilize**. The EOC Director will demobilize the EOC based on the situation and operational objectives. Typical conditions for demobilization include:
 - All first responders are demobilized or returned to normal work schedules
 - All emergency issues for people within the town are resolved or completely transitioned to an appropriate service agency
 - There are less than 10 customers without power in the town, and none of them have unresolved support issues because of the outage

• There are less than 5 homes that are inaccessible by road, and none of the occupants have unresolved support issues

5.2. Demobilization Process.

- Notify selectboard, Fire Department, Road Foreman, and State EOC that local EOC is shutting down
- Collect and file all EOC documentation for the incident
- Clean and put away all EOC equipment and supplies
- Identify any supply or equipment needs for the next EOC activation
- Release EOC staff and secure facility

5.3. Transition to Recovery. If necessary, the Selectboard appoints a Recovery Officer as the Incident Commander for recovery. The EOC Director makes all incident related documentation available to the Recovery Officer. The Recovery Officer establishes a Recovery Committee as his/her staff and sets operational objectives and meetings and tasks as required to achieve the objectives.