

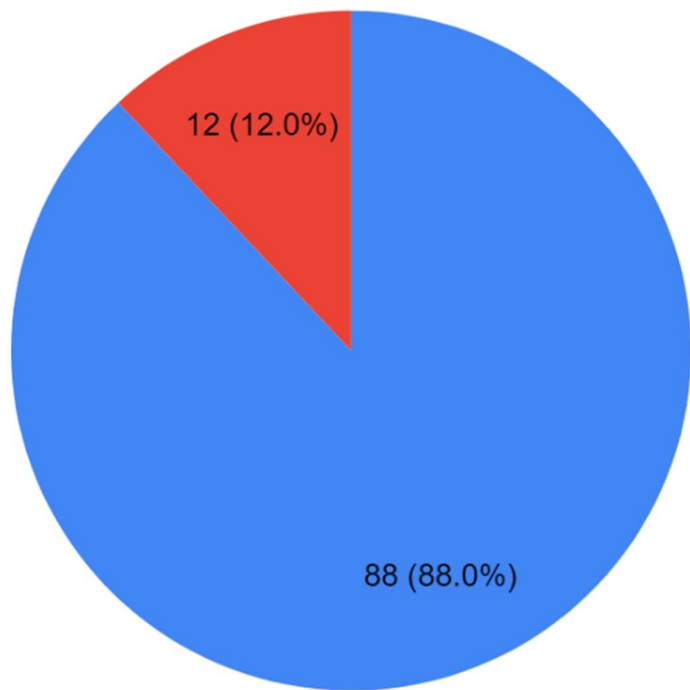
In mid-January 2021, the Town of Hardwick launched a survey to better understand and provide a quick snapshot of the impact to the community due to the pedestrian bridge’s closure. The survey closed at the end of January 2021, and received 103 responses. The survey was open for approximately two weeks. Two survey responses were provided via paper copy, the remainder were provided online. Not all respondents answered every question. Response counts are provided below.

First, when asked whether, “...the closure of the pedestrian bridge had impact on you?” Of the 100 responses to the question, 88 percent replied, “Yes”; and 12 percent replied, “No”.

All respondents, has the closure of the pedestrian bridge had an impact on you?

Percent & Count

- Yes
- No

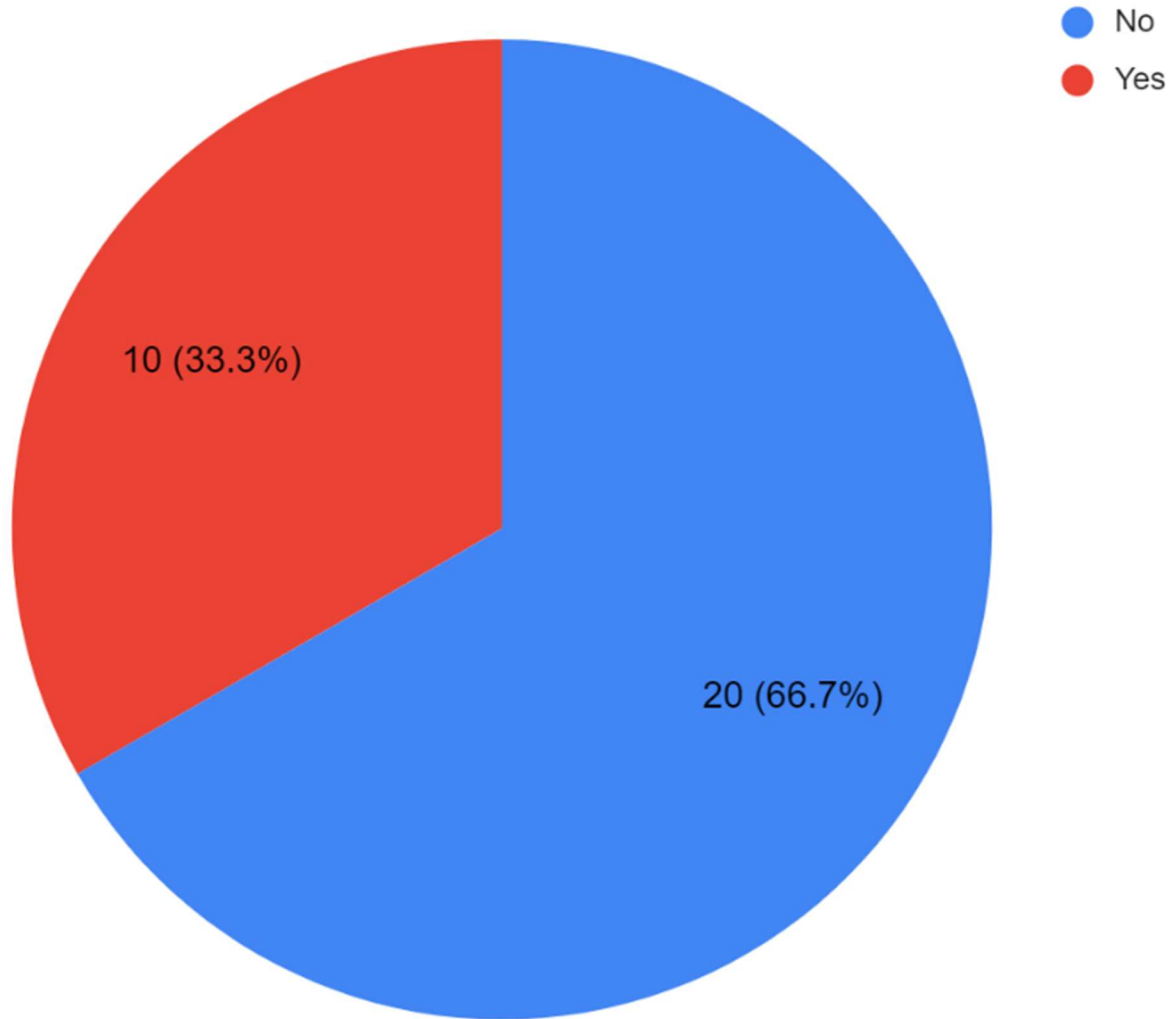


Pedestrian Bridge Survey Results

Second, when asked, for business owners in the Town of Hardwick, whether, "...the closing of the pedestrian bridge impacted your business?" Of the 30 responses to the question, 33.3 percent replied, "Yes"; and 66.7 percent replied, "No".

If you are a business owner in the Town of Hardwick, has the closing of the pedestrian bridge impacted your business?

Percent & Count

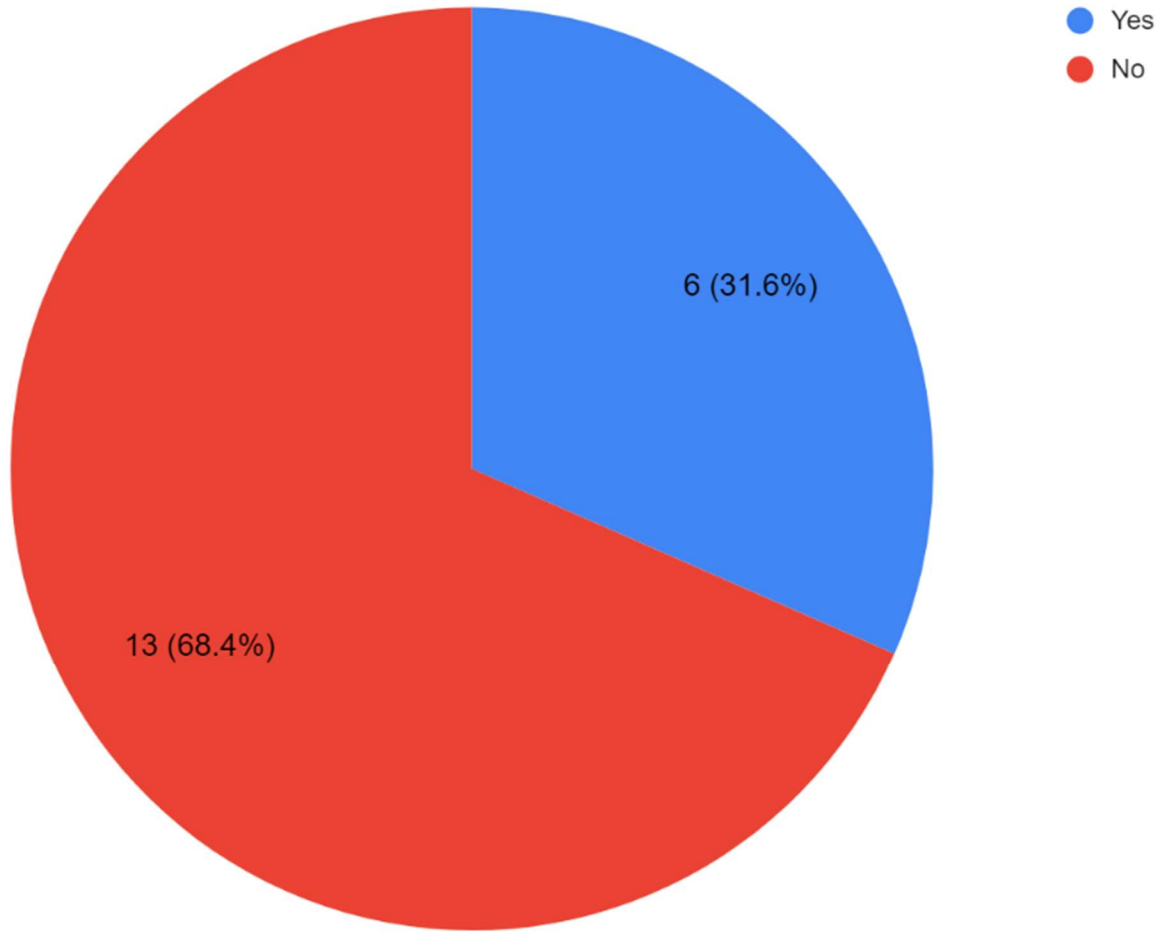


Pedestrian Bridge Survey Results

Third, when asked, for parent or guardians of a student who goes to school in the Town of Hardwick, whether, “...the closing of the pedestrian bridge impacted your child’s ability to go to and from school and school-related activities?” Of the 19 responses to the question, 31.6 percent replied, “Yes”; and 68.4 percent replied, “No”.

If you are a parent or guardian of a student who goes to school in the Town of Hardwick, has the closure of the pedestrian bridge impacted your child's ability to get to and from school and school-related activities?

Percent & Count

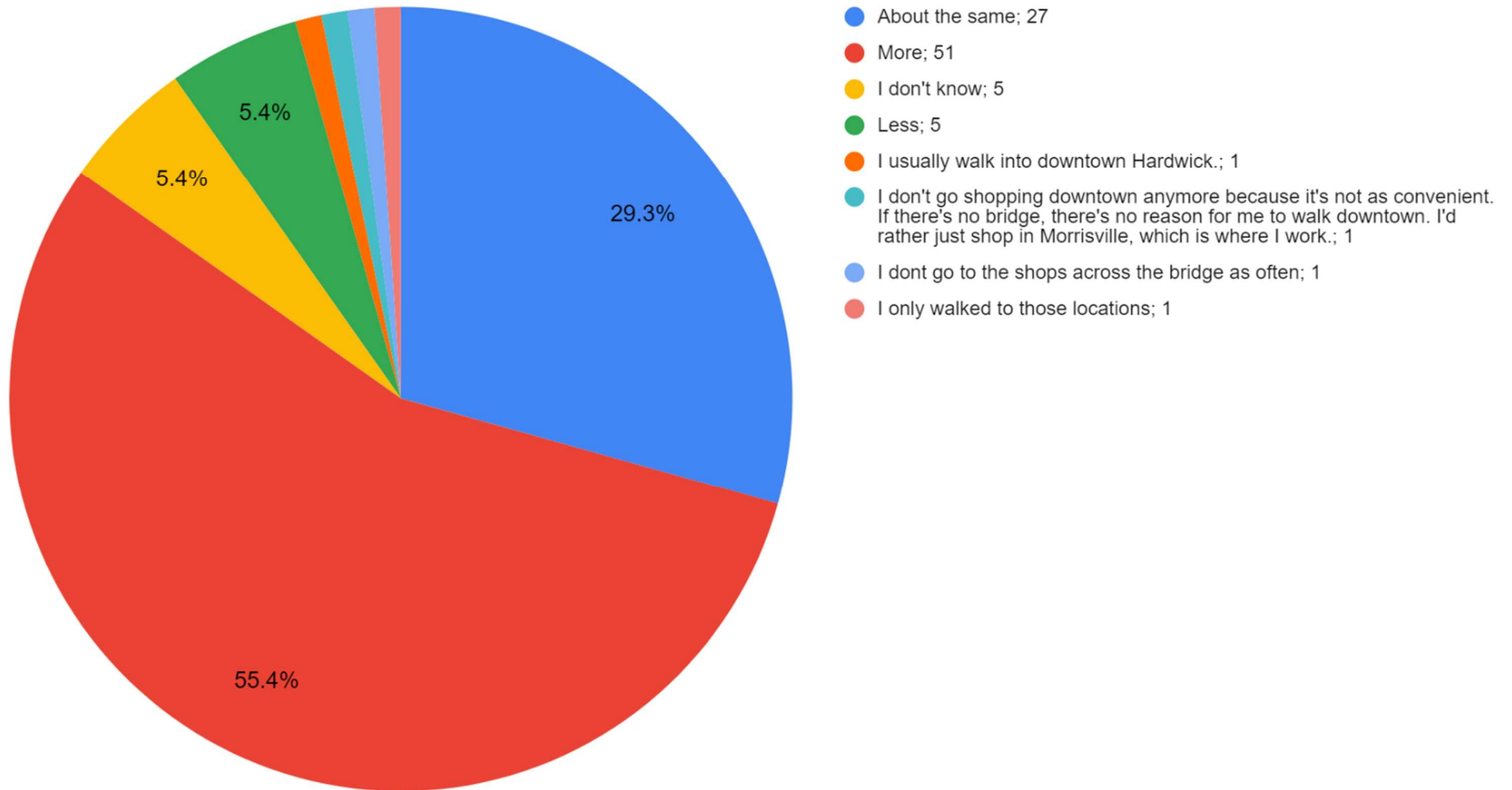


Pedestrian Bridge Survey Results

Fourth, when asked, for those who have a vehicle, whether, "...since the the pedestrian bridge's closure, do you find yourself driving more, less or about the same to access destinations near the bridge?" Of the 92 responses to the question, 55.4 percent replied, "More"; 5.4 percent replied, "Less"; and 29.3 percent replied, "About the same".

If you have a vehicle, since the pedestrian bridge's closure, do you find yourself driving more, less or the about the same to access destinations near the bridge?

Percent & Count

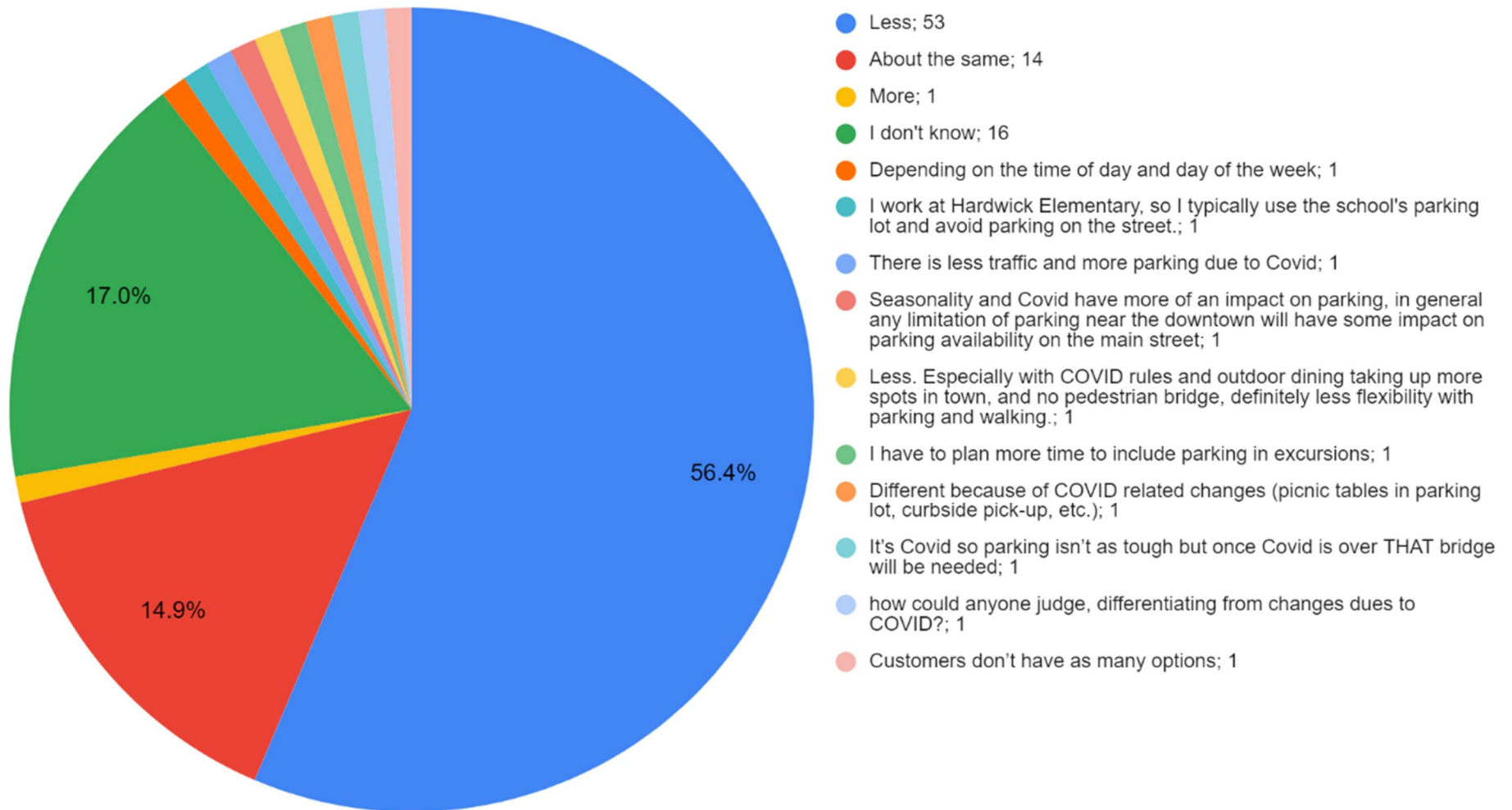


Pedestrian Bridge Survey Results

Fifth, when asked, for those who have a vehicle, whether, "...since the the pedestrian bridge's closure, have you found downtown parking availability to be more, less or about the same." Of the 94 responses to the question, 56.4 percent replied, "Less"; 1.1 percent replied, "More"; and 14.9 percent replied, "About the same".

If you have a vehicle, since the pedestrian bridge's closure, have you found downtown parking availability to be more, less or about the same.

Percent & Count



Pedestrian Bridge Survey Results

Finally, respondents were asked to estimate their pre- and post-closure monthly expenditures when considering the pedestrian bridge. 35 respondents provided sufficient information to assess their pre- vs. post-closure monthly expenses. If more than one number or a range was provided, the lower was utilized to estimate pre- vs post-closure expenditures. For example, if a respondent provided their pre-closure expenditure at \$10 to \$100 per month, we utilized \$10 as the expenditure pre-closure. This method was utilized provide the a more conservative estimate.

According to the responses provided, expenditures dropped to 35.6 percent of pre-closure spending. Further, those respondents collectively spent \$2,737 less per month post-closure. For the chart below, each blue dot represents an individual respondent and their respective spending pre- and post-closure.

Spending Pre- vs Post-Closure

Respondent Monthly Estimate: "If you used the pedestrian bridge for shopping, please estimate you spend per month [prior to the bridge's closure/since the bridge's closure at the same shops]."

