

**Dear Water & Sewer Customer:**

The following is important information regarding the billing of Water & Sewer.

There is currently no system in place to measure Sewer. Therefore, we must bill on the philosophy that what comes in, must go out. Please understand this is a standard industry practice. As a result, the usage for Sewer will continue to be equal to the metered usage of Water.

**The previous due dates no longer exist. Please check your bill closely for when each Water & Sewer bill is due.**

We are no longer locked into the September 10, December 10, March 10, and June 10 due dates. We will be reading meters every three months, approximately September 30, December 31, March 31 and June 30, and billing according to those reading dates. Bills will be due approximately 30 days from the date the meters are read.

Please note we have enclosed a Frequently Asked Questions letter prepared by the Town Manager's Office. As we attempt to touch on some of the questions and concerns our Utility Customers have.

Sincerely,  
Alberta Miller  
Town Clerk & Treasurer

**APPENDIX A: WATER & SEWER RATE SCHEDULE: JULY 1, 2020 TO JUNE 30, 2021**

<b>WATER</b>	<b>Gal. allotted for that QTR</b>	<b>QUARTERLY CHARGE</b>	<b>ANNUAL CHARGE</b>
Unmetered	Not Applicable	\$88.00	\$352.00
Residential	10,000 Gallons	\$72.00	\$288.00
Commercial Low Usage	10,000 Gallons	\$72.00	\$288.00
Commercial /Residential	20,000 Gallons	\$144.50	\$578.00
Commercial	25,000 Gallons	\$180.50	\$722.00
Industrial	40,000 Gallons	\$289.00	\$1,156.00
Institutional Rate	Not applicable	\$1,750.00	\$7,000.00
<b>Shut Off Water Service</b>	<b>Not Applicable</b>	<b>\$50.00</b>	<b>\$200.00</b>

*All gallons used over the allotted base amounts will be charged at \$0.007 per gallon.*

<b>SEWER</b>	<b>Gal. allotted for that QTR</b>	<b>QUARTERLY CHARGE</b>	<b>ANNUAL CHARGE</b>
Unmetered	Not Applicable	\$134.75	\$534.00
Residential	10,000 Gallons	\$113.75	\$450.00
Commercial Low Users	10,000 Gallons	\$113.75	\$450.00
Commercial /Residential	20,000 Gallons	\$227.25	\$900.00
Commercial	25,000 Gallons	\$303.00	\$1,200.00
Industrial	40,000 Gallons	\$454.50	\$1,800.00
Institutional Rate	Not Applicable	\$3,000.00	\$12,000.00
<b>Shut Off Sewer Service</b>	<b>Not Applicable</b>	<b>\$80.00</b>	<b>\$320.00</b>

*All gallons used over the allotted base amounts will be charged at \$0.0110 per gallon.*

**2020-2021 Water /Sewer Fee Schedule**

Water On/Off fees - During regular business hours are \$30.00  
Water On/Off fees - Call in - not during regular business hours are \$75.00

**Additional Meter Reading Fees: \$30.00**

**\* Additional meter readings, such as for a closing must be scheduled no less than 48 hours in advance and will be available Monday - Thursday 8 a.m. to 3 p.m.**